SUMMARY OF INSURANCE FOR
BICYCLE QUEENSLAND

MEMBER INSURANCE PROGRAM 2019/2020

INTRODUCTION
V-Insurance is the insurance broker for Bicycle Queensland (BQ) and has worked closely with BQ to design this insurance program for members. This insurance cover applies when members are riding their bike on a 24/7 basis, including commuting to work, on a training ride or participating in an organised cycling event (excluding a race), and travel to and from these activities. This brochure is only a summary of the cover. If additional cover is required above this standard cover, please contact V-Insurance Group for an individual quotation.

WHO IS INSURED?
This program covers Bicycle Queensland, including all members, temporary members (for events only), accredited coaches, race directors, accredited officials, directors, executives and volunteers of Bicycle Queensland.

WHAT IS COVERED?
This program incorporates three covers;

a) Personal Accident
b) Professional Indemnity
c) Public Liability

PERSONAL ACCIDENT INSURANCE

SCOPE OF COVER
The scope of cover for the BQ personal accident policy is as follows; For registered members, benefits are applicable to injury occurring during any and all bike riding activities 24 hours a day, 7 days a week, unless an Insured Person(s) is competing in a race.

This section provides cover for members aged up to 100 years of age. The policy produces worldwide coverage.

BENEFITS
The main benefits include;

1) Death & Permanent Injuries
A lump sum benefit is payable in the event of death or a Permanent Disability. The scale of benefits is defined in the policy. The death benefit for members is $50,000 ($75,000 for volunteers) and $20,000 for those aged under 18 or over 65 years. The paraplegia and quadriplegia benefit is $100,000.

2) Non-Medicare Medical Expenses
This covers insured persons for NON-MEDICARE medical expenses. The policy is for reimbursement only. That is, the member must pay the account first then submit a claim for reimbursement. Only NON-MEDICARE items are claimable (ie the "Medicare gap" is not claimable due to government legislation). The most common "Non-Medicare" expenses include;

- Private Hospital Bed & Theatre Fees
- Ambulance
- Physiotherapy
- Dental
- Chiropractic
- Osteopathy

Medical expenses that are covered by Medicare (i.e. not covered by this sports injury policy) include:

- Doctor’s Fees
- Anaesthetist's Fees
- Surgeon’s Fees
- X-rays

BENEFIT
Reimbursement up to 85% of Non-Medicare medical costs, to a maximum of $7,500 per injury.

EXCESS
$50 excess applies to each injury. $Nil excess applies if the member has cover under a Private Health Fund.

CONDITIONS
i) If a member belongs to a private health fund, they must claim from that fund first.
ii) Non-Medicare medical costs are only reimbursed by this policy if incurred within 52 weeks from the date of injury.

3) Loss of Income
This benefit provides cover for insured persons who are disabled from an injury relating to events covered and are unable to work.

BENEFIT
85% of your income up to a maximum of $800 per week.

EXCESS
There is no benefit claimable for the first 28 days that you are away from work as a result of injury.

BENEFIT PERIOD
26 weeks from the date of injury.

4) Student Help Weekly Benefit
Reimburses 100% of actual costs up to a maximum of $200 per week for costs actually incurred for tutoring to assist the full time student. This benefit is increased to $500 per week for volunteers.

EXCESS
7 days.

BENEFIT PERIOD
26 weeks from the date of injury.

CONTINUED OVERLEAF
**PROFESSIONAL INDEMNITY / ERRORS & OMISSIONS INSURANCE**

**SCOPE OF COVER**
Provides indemnity to a ride leader or official if they are held liable for an error or incorrect advice which results in injury or property damage to a third party.

**LIMIT OF LIABILITY**
The cover provided is up to a maximum of $5,000,000.

**EXCESS**
There is a $10,000 policy excess payable for bodily injury and or property damage claims.

**PUBLIC & PRODUCTS LIABILITY INSURANCE**

**SCOPE OF COVER**
This policy provides protection for insured entities and members that are held liable for a negligent act that results in property damage or bodily injury anywhere in the world. Individual members are covered for any cycling activities 24 hours a day, 7 days a week, unless an Insured Person is competing in a race.

**LIMIT OF LIABILITY**
The cover provided is up to a maximum of $20,000,000.

**EXCESS**
There is a $2,500 policy excess payable for bodily injury and/or property damage claims. The payment of the excess is the responsibility of the defending party and will not be paid by Bicycle Queensland unless otherwise agreed.

**BENEFITS & EXCLUSIONS**

**OTHER BENEFITS**
- Counselling Benefit
- Parents Inconvenience Benefit
- Rehabilitation Benefit
- Bed Care Benefit
- Funeral Expenses
- Broken Bones
- Chauffeur Plan
- Out of Pocket Expenses
- Overseas Medical / Repatriation Expenses
- Domestic home help–non income earners

Further details relating to the above benefits as well as the policy conditions are contained in the Pen Underwriting Personal Accident Product Disclosure Statement & Policy Wording.

**EXCLUSIONS**
- Bicycles and associated equipment
- Personal Property
- All activities not related to bicycle riding, whereby the definition of ‘bicycle’ and ‘bicycle riding’ is as prescribed by Queensland law. Use of other ‘rideables’, personal mobility devices, skateboards, foot scooters, and similar are not covered by this policy.

**IMPORTANT NOTES**

1) This summary of cover provides factual information about the Bicycle Queensland Insurance Program.
2) This information is only a summary of the cover provided. The policies with full conditions are available by contacting Bicycle Queensland or going to www.vinsurancegroup.com/bicycleqld
3) This insurance program commenced on 31 January 2019 and expires on 31 January 2020.
4) V-Insurance Group has arranged this insurance program to provide benefits to those registered members of Bicycle Queensland who, through injury or accident, incur financial loss and who would otherwise not have received assistance. The program seeks to provide benefits to those most exposed and to maintain protection at the lowest possible cost to membership. It therefore cannot provide 100% cover or a benefit for every loss that occurs. Federal Government Legislation prevents insurance companies from paying any insurance benefit for a medical service that is covered by Medicare. This legislation also applies to the Medicare gap. In addition to these policies all members are encouraged to take out Private Health and Income Protection Insurance.
5) Bicycle Queensland is not and does not represent itself as licensed insurance brokers by endorsing the products outlined in this brochure.
6) The insurer for the Public Liability & Professional Indemnity Program is Liberty International Underwriters. The insurer for the Personal Accident Program is Pen Underwriting on behalf of Certain Underwriters at Lloyd’s of London.

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**CLAIMS & ENQUIRIES**

**PERSONAL ACCIDENT CLAIMS**
A claim form will need to be completed and submitted as soon as possible. You can obtain a copy of the claim form from Bicycle Queensland, please call (07) 3844 1144 or email bqinfo@bq.org.au

**PROFESSIONAL INDEMNITY & PUBLIC & PRODUCTS LIABILITY CLAIMS**
In the event of a liability claim, do not admit liability under any circumstances. Contact Bicycle Queensland immediately to notify of any incidents on (07) 3844 1144.

**ENQUIRIES**
Should you have any enquiries about this insurance policy or require any assistance please contact Bicycle Queensland.

Phone  (07) 3844 1144
Email  bqinfo@bq.org.au

Complete details of the insurance program can be viewed www.bq.org.au/join-us/member-insurance/